



## Environment Overview and Scrutiny Committee

### Tuesday, 28 March 2017

<b>REPORT TITLE:</b>	<b>2016/17 Quarter 3 Wirral Plan Performance - Environment Theme</b>
<b>REPORT OF:</b>	<b>Executive Director for Strategy</b>

#### REPORT SUMMARY

This report provides the 2016/17 Quarter 3 (October – December 2016) performance report for Wirral Plan pledges under the Environment theme. The report, which is included as Appendix 1, provides a description of the progress in Quarter 3 as well as providing available data in relation to a range of outcome indicators and supporting measures.

#### Quarter Three Wirral Plan Performance Summary

The key performance highlights for quarter 3 include:

- During Quarter 3, 57 young people successfully engaged in a number of National Citizens Service activities including working with homeless people and taking part in a 'sleep out' in Birkenhead.
- By the end of quarter three, the local stop smoking service had supported 1,396 people to set a quit date, 691 clients were still smoke free after 4 weeks (a quit rate success of 49%). 61% of the 4 week quitters remained smoke free at 12 weeks.
- The Excess Weight in Adults and Prevalence of Healthy Weight in Adults indicators report a worsening picture in Wirral which is consistent with the rest of the country. To support residents the Weight Management referral service has engaged with over 1,000 people accessing services provided by Slimming World and Weight Watchers. Data so far indicates good levels of weight loss along with high levels of user satisfaction.
- Over 90 fast food take-ways in Wirral now have at least a bronze level 'Eatwell Wirral' award meaning they have made a series of healthy improvements to their overall offer such as using a different cooking oil or directly promoting healthier options.
- Five targeted schools have now completed their 'Takeaway for a Change' intervention resulting in highly positive feedback on their involvement. 5 further schools have been targeted (using National Child Measurement Programme data) for the next round of activity.

- The Council has been successful in securing £7M of funding to support the building of affordable homes. 88 more affordable homes have already been delivered since April 2016.
- A further 78 empty properties were brought back into use between October and December 2016. Bringing empty properties back into use improves both the local housing offer and assists in making neighbourhoods desirable places to live.
- The partnership is developing targeted campaigns to help residents address fuel poverty. A recent Warm Home Discount mailshot targeted 760 households likely to be eligible for a £140 discount on their electricity bill and were offered support to apply. 107 households received the discount following the mailshot, helping to alleviate fuel poverty.
- Between April and December 2016 we have seen the installation of 2,290 home adaptations in response to referrals from Health & Social Care. These interventions have helped to prevent hospital admissions and readmissions as well as supporting hospital discharges.
- Preventative work in reducing homelessness is proving effective with a 9% improvement on the same period last year.
- Wirral's overall crime rate and levels of anti-social behaviour reported to the Police have continued to fall in year. The current emphasis on restorative justice practises helping to support the most vulnerable victims and reduce repeat victimisation.
- Tomorrow's Women Wirral (TWW) has been commended by the Butler Trust for their work on a Community Payback project commissioned to address Domestic Abuse and Harmful Practices. The results are impressive, with breach rates low and the majority of the women achieving additional qualifications. TWW are due to receive their commendation from HRH Princess Anne in March 2017.
- In response to resident concerns environmental enforcement remains a high priority for the Council we continue to exceed targets relating to littering. In terms of dog fouling, although the target set was not achieved there is a 78% improvement when compared to the same period last year. Local areas are benefitting from the increased cleanliness and fewer concerns are being raised by residents. The longer term goal is to encourage behavioural change.

## **RECOMMENDATION**

That the Environment Overview and Scrutiny Committee notes the content of the report and highlights any areas requiring further clarification or action.

## SUPPORTING INFORMATION

### **1.0 REASON/S FOR RECOMMENDATION/S**

- 1.1 To ensure Members of the Environment Overview and Scrutiny Committee have the opportunity to scrutinise the performance of the Council and partners in relation to delivering the Wirral Plan.

### **2.0 OTHER OPTIONS CONSIDERED**

- 2.1 This report has been developed in line with the approved performance management framework for the Wirral Plan. As such, no other options were considered.

### **3.0 BACKGROUND INFORMATION**

- 3.1 The Wirral Plan is an outcome-focussed, partnership plan which has 16 supporting strategies that set out how each of the 20 pledges will be delivered. For each pledge, a partnership group has been established to drive forward delivery of the action plans set out in each of the supporting strategies.
- 3.2 A Wirral Plan Performance Management Framework has been developed to ensure robust monitoring arrangements are in place. The Wirral Partnership has a robust approach to performance management to ensure all activity is regularly monitored and reviewed.
- 3.3 Data for the identified indicators is released at different times throughout the year as a result not all Pledges will have results each quarterly reporting period. Some indicators can be reported quarterly and some only on an annual basis with annual figures reported in the quarter they become available.
- 3.4 For each of the indicators a RAGB (red, amber, green, blue) rating is provided against the target and tolerance levels set at the start of the reporting period, with blue indicating performance targets being exceeded. There is also a trend key which shows whether performance has improved, remained static or deteriorated since the start of the Wirral Plan.
- 3.5 All Wirral Plan performance reports are published on the performance page of the Council's website. This includes the high level Wirral Plan overview report and the detailed pledge reports which include updates on progress on all activities set out in supporting strategy action plans.

<https://www.wirral.gov.uk/about-council/council-performance>

- 3.6 Each of the Wirral Plan Pledges has a Pledge Sponsor. The Pledge Sponsors under the Environment theme are as follows:

- Leisure and culture opportunities for all – Mark Smith

- Wirral residents live healthier lives – Fiona Johnstone
  - Community services are joined up and accessible – Mark Smith
  - Good quality housing that meets the needs of residents – Graham Hodkinson
  - Wirral's neighbourhoods are safe – Mark Smith
  - Attractive Local Environment for Wirral residents – Mark Smith
- 3.7 There is no performance report for the Community Services are Joined Up and Accessible pledge. This is because work on this pledge is embedded across the range of Wirral Plan pledges.

#### **4.0 FINANCIAL IMPLICATIONS**

- 4.1 There are no financial implications arising from this report.

#### **5.0 LEGAL IMPLICATIONS**

- 5.1 There are no legal implications arising from this report.

#### **6.0 RESOURCE IMPLICATIONS: ICT, STAFFING AND ASSETS**

- 6.1 There are none arising from this report.

#### **7.0 RELEVANT RISKS**

- 7.1 The performance management framework is aligned to the Council's risk management strategy and both are regularly reviewed as part of corporate management processes.

#### **8.0 ENGAGEMENT/CONSULTATION**

- 8.1 The priorities in the Wirral Plan pledges were informed by a range of consultations carried out in 2015 and 2016 including the Wirral resident survey.

#### **9.0 EQUALITY IMPLICATIONS**

- 9.1 The Wirral Plan equality impact assessment can be found at:

<https://www.wirral.gov.uk/communities-and-neighbourhoods/equality-impact-assessments/equality-impact-assessments-2014-15/chief>

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## **APPENDICES**

Appendix 1: Wirral Plan Environment Theme – 2016/17 Quarter 3 Pledge Reports

### **REFERENCE MATERIAL**

N/A

### **SUBJECT HISTORY (last 3 years)**

<b>Council Meeting</b>	<b>Date</b>
<b>Environment Overview and Scrutiny Committee</b>	<b>21 September 2016</b>
<b>Environment Overview and Scrutiny Committee</b>	<b>30 November 2016</b>